



Sault College News Release

For immediate release

Sault College Employment Solutions wins award for Customer Service

(Sault Ste. Marie, ON November 5, 2015) It was a proud moment for Sault College Employment Solutions last night as it received the 2015 Chamber of Commerce Business Award for Customer Service. This award recognizes a business that raises customer service to a new standard of excellence and is a model for other businesses in the community to follow.

Employment Solutions is a department of Sault College and a local Employment Ontario service provider. They help all individuals find sustainable work by providing one-on-one consulting services and developing personalized employment plans. In addition, Employment Solutions is able to assist employers with hiring and retaining qualified employees. There is a wide range of professional services available to help all employers with their human resource needs. These include, posting job vacancies, collecting and pre-screening résumés, providing interview facilities, and planning and hosting job fairs.

“One of the things that’s impressive about Employment Solutions is that it combines strong professional and customer service skills with a passion and commitment to job seekers and employers,” says Dr. Ron Common, President of Sault College. “With friendly, approachable and dedicated staff focusing on providing superior customer service, Employment Solutions produces strong results and creates lasting relationships within the community. We are grateful to the Chamber of Commerce for recognizing the team in this way.”

The Employment Solutions office provides information on the local labour market, résumé writing and interview tips, job search strategies, and training and apprenticeship opportunities. Employment Solutions is Sault Ste. Marie's first-stop to accessing government funded programs such as the Canada Ontario Job Grant, Second Career and the Targeted Initiative for Older Workers.

When a College Sector Employment Services member provides a service to the community, key principles are applied including staff being respectful, caring, courteous, helpful professionals who are considerate at all times and are respectful of one's time. The Employment Solutions staff strives to be available when and where needed providing service as quickly as possible assisting those requiring accommodation for special needs. In addition, service team members provide collaboration and consultation with the diverse needs of users and competent staff are available with the most up-to-date and relevant information.

"We value our contribution to Ontario and are proud of our reputation for excellence in the programs we manage, the quality of services we offer our community, and the results we achieve," says Linda Ryan, Director, Employment Solutions.

Sault College would like to thank the Chamber of Commerce for recognizing the countless ways in which Employment Solutions embodies the Customer Award. Thanks is also extended to the Community Development Corporation of Sault Ste. Marie of Sault Ste. Marie and Area who sponsored this award.

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About Sault College

The vision of Sault College is to provide a transformative life experience through empowering those who study with us to think and learn in progressive, innovative ways, including those we have not yet imagined. Ranked #1 in the province for two years in a row with a score of 88.6% in overall student satisfaction by students themselves, Sault College grants Ontario College certificates, diplomas, advanced diplomas, graduate certificates, and degrees to its graduates. The College is one of the largest deliverer of apprenticeship training in all of Northern Ontario. Educating over 3,900 students each year, Sault College has a significant economic impact on the community, with spin-offs in excess of \$158

million. Over \$2 million dollars in scholarships, bursaries and awards are distributed annually to students at the College. Located on the border to the United States and situated in the middle of three of the largest great lakes on the planet, Sault College is one of 24 publicly-funded colleges in the province of Ontario. Visit our website at www.saultcollege.ca to learn more.

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